

Update Regarding COVID-19 Message to Our Customers & Partners

The health of our employees, team members and customers continues to remain our highest priority. Our safety measures continue to ensure our team remains safe while maintaining a strong level of service required during this difficult time. Oriental Motor USA is considered “Essential Business” and will continue to build and ship products to support our customers who provide this critical service.

The COVID-19 virus has changed the daily habits and work environment of each of us. I want to again assure you that Oriental Motor, being a Japanese based motion company, with USA headquarters located in Torrance, Ca and distribution warehouses in Torrance, Ca and Elk Grove Village, IL, has been and will continue to ensure our commitment to our customers is maintained.

Update 6/01/20:

Our parent company, Oriental Motor Japan is not experiencing any disruptions in their supply chain as Japan has emerged out of a state of emergency. Logistics around the world however continues to be a challenge, primarily due to reduced air traffic to and from Japan. At this time, we are filling the majority of our customer’s orders through boat shipments. We understand the importance of short lead-times and are doing everything we can to improve this logistics situation.

Our Customer Service, Technical Support team and your Sales Engineers remain available to help support your requirements.

I value your trust in Oriental Motor USA and appreciate your understanding during these times. If you have any questions, please reach out to our customer service: 800-418-7903 or email us at sales@orientalmotor.com

Sincerely,



Spencer Murakami
President
Oriental Motor USA