

## Quality Management Systems ISO 9001

Oriental Motor has put in place a quality management system to ensure our products satisfy the quality needs of all customers. Our quality management system consists of 4 components: a forward-thinking product development system for creating new products that meet the anticipated needs of our customers in the future; an immediate delivery system that is flexible to meet the demands for multi-product, small-lot production; a responsive sales system for answering all customer inquiries in a timely manner; and a comprehensive after-sales service system. We at Oriental Motor are continually improving these key components of our quality management system.

### Quality Policy of Oriental Motor

#### Basic Principles of Quality

Oriental Motor works toward getting involved in the various "motions" required by each customer, creating its own "motion," and carrying out each personnel's quality responsibility through respective roles, thus promoting unending quality improvement with pride in its products and services.

#### Quality Policy

1. All personnel involved in production, technologies, sales and back-office recognize the importance of quality and work on continuous improvement through a smooth PDCA cycle at every workplace.
2. We aim for higher customer satisfaction by giving consideration to the diversified needs of customers, and reflecting them in the improvement of our products and services.
3. We develop and operate an efficient and pragmatic quality management system to establish a quality assurance system that will be valued by customers around the world.
4. We promote the acquisition of further skills and quality improvement with high regard for quality education and personnel's creativity and innovation.
5. We observe laws, regulations and social requirements, and practice fair management.

#### Plants that Have Acquired Certification for ISO 9001 and ISO 14001

Registered Plant	Coverage
Tsuruoka-Chuo Plant	
Tsuruoka-Nishi Plant	
Tsukuba Plant	AC Motors
Tsuchiura Plant	Brushless Motors
Takamatsu-Kozai Plant	Stepper Motors
Takamatsu-Kokubunji Plant	Servo Motors
Soma Plant	Driving Circuits
Tokyo Sales Branch	Cooling Fans
Nagoya Sales Branch	Electric Actuators
Osaka Sales Branch	Accessories for Motor

## Environmental Management Systems ISO 14001

Protecting the global environment is a major task for all mankind.

There is an urgent call for companies to reduce the environmental impact in all aspects of corporate activity.

Oriental Motor is taking all possible avenues, such as promoting green procurement initiatives and implementing various measures to reduce hazardous substances and waste materials, so that we can help preserve the environment.

### Environmental Policy of Oriental Motor

#### Basic Environmental Principles

Oriental Motor gets involved in the various "motions" required by each customer, continues to create its own "motion," recognizes that protecting the global environment is the most important task for all humankind, and contributes to reducing environmental load in all corporate activities.

#### Environmental Policy

1. As we study the influence of our business, products and services on the environment and set up the ecological challenges, we are working on the continuous improvement of environmental conservation activities through a smooth PDCA cycle.
2. We promote saving natural resources, effective use of natural resources, reduction of energy use, and waste reduction in all our activities.
3. While reflecting our customer's demands in our product design and manufacturing, we produce resource-saving and energy-saving designs, reduce hazardous substances, and continue our efforts to minimize the impact on the environment.
4. We observe laws, regulations and social requirements, and act to prevent environmental pollution. We are also working towards improving harmony with society and local communities.
5. We conduct ecological education and in-house PR activities for each personnel to raise awareness about responding to ecological challenges.
6. With the understanding of and cooperation with our partners, we conduct business activities based on this policy in unison.

-This Environmental Policy is disclosed within and outside Oriental Motor-

Environmental reports can be found on the Oriental Motor website. (<http://www.orientalmotor.com>)

Global Regulations & Standards

ISO 9001, ISO 14001

Corporate Overview

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