

## Before Selecting a Product

### ■ Scope of Intended Applications

Our products are designed and manufactured for use in general industrial applications. They are not intended for use in nuclear power generation, aerospace, railway, vehicle, entertainment machinery, safety equipment, medical equipment or any other application having a significant effect on human life or property. If you intend to use our products in any of the above non-intended applications, please consult us regarding the specific application and operating environment before doing so. We must remind you, however, that our warranty only covers the items specified under “warranty and limitation of liability.”

### ■ Safety Precautions

Before using any product, carefully read the “operating manual” to ensure correct operation.

### ■ Return, Replacement and Repair After Delivery

- ORIENTAL MOTOR U.S.A. CORP. is confident that you will be completely satisfied with your purchase. In the unlikely event that a delivered product has been damaged during shipping or if you receive an incorrect order, ORIENTAL MOTOR U.S.A. CORP. will correct the problem. Please contact your local sales office or distributor where the product was purchased.
- If you need to return a product because of a technical issue, please contact ORIENTAL MOTOR U.S.A. CORP. technical support at 1-800-468-3982 (847-871-5931 or 310-715-3303 if outside the USA & Canada) to try to determine the cause of the problem. If your problem cannot be resolved, you will receive instructions on how to obtain an RMA number and how to return the product.
- ORIENTAL MOTOR U.S.A. CORP. also offers a repair service for a nominal charge. Please contact your local sales office or distributor to receive an RMA number and instructions on how to send in the product if you wish to request a repair quotation.

### ■ Specification Change

The product names, specifications, appearances and other details of products featured in this catalog are subject to change without notice for purposes of improvement. Before you examine or order any product featured in the catalog, we recommend that you check with our sales office to confirm that the stated information is valid.

### ■ Delivery Times

Many Oriental Motor products are available for “same day” shipping in certain quantities. For more details on availability and delivery times for particular products, enter your part number on the website (part number search) or contact your local Oriental Motor Service Center.

### ■ Placing an order

There are several ways to place an order with Oriental Motor:

- Call our Customer Service Centers
    - ◇ USA & Canada: 1-800-418-7903
    - ◇ Mexico: 01-800-681-5309
  - E-mail our Customer Service Centers by using the following e-mail addresses:
    - ◇ [Westcoastorders@orientalmotor.com](mailto:Westcoastorders@orientalmotor.com) (Los Angeles Sales Office)
    - ◇ [Midwestorders@orientalmotor.com](mailto:Midwestorders@orientalmotor.com) (Chicago Sales Office)
    - ◇ [Eastcoastorders@orientalmotor.com](mailto:Eastcoastorders@orientalmotor.com) (Boston Sales Office)
  - Visit our Website ([www.orientalmotor.com](http://www.orientalmotor.com)) for product specifications, to download CAD or PDF files and to purchase products. Please note that not all Oriental Motor products are available to order through the web.
- Oriental Motor accepts Visa, MasterCard and American Express. After your first order, you can apply to set up a terms account on future orders by contacting your local Customer Service Center.  
\*For Website orders only, PayPal is also available.

## Warranty and Limitation of Liability

### Warranty

Oriental Motor U.S.A. Corporation (the "Company") warrants to the first end user Buyer that the products and parts thereof, when shipped will be free from defects in materials comprising the same and in the Company's workmanship. If any such defects exist or later appear, the Company shall undertake, at its sole expense, prompt remedial action as stated herein to correct the same; provided however, that the Company shall have no obligation or liability under this warranty unless it shall have received written notice specifying such defects no later than two (2) years from the date of shipment. Remedial action under this warranty shall require only that the Company, at its option, repair or modify the products or parts thereof, replace the same F.O.B. point of origin or except the return of the products or parts thereof by the Buyer and refund the purchase price.

Products or parts thereof, manufactured by others are warranted hereunder only to the extent of such manufacturer's warranty to the Company.

Since after the shipment, the products and parts thereof are under the sole control of the Buyer, this warranty is subject to, and shall be applicable only if the following conditions are met;

- ① The Company's instructions as to installation, operation and maintenance have been followed.
- ② The products and parts thereof have been used under normal operating conditions or under such conditions as herein before specified by the Company, or specified by the Buyer and agreed to in writing by the Company.
- ③ The products and parts thereof have been erected, installed, operated and maintained and have not been affected by misuse, neglect or accident.
- ④ The Buyer has not attempted or performed corrective work or modification on the products and/or parts thereof without the Companies prior written consent as to the nature and expense thereof.
- ⑤ The Company shall have received notice of any defect no later than thirty (30) days after the Buyer first had knowledge of the same; and
- ⑥ Within the warranty period and after prior authorization from the Company, the products and/or parts are shipped freight prepaid to the Company at 1001 Knox Street, Torrance, CA. 90502.















THE FOREGOING WARRANTY IS IN SUBSTITUTION FOR, AND IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

### LIMITATION OF WARRANTY

THE COMPANY SHALL HAVE NO LIABILITY WHATSOEVER IN ANY EVENT FOR PAYMENT OF ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, DAMAGES FOR INJURY TO ANY PERSON OR PROPERTY. BY ACCEPTING THE PRODUCTS AND/OR PARTS THEREOF, THE FIRST END USER BUYER OR SUBSEQUENT USER AGREES THAT THE COMPANY SHALL NOT BE LIABLE FOR INDEMNIFICATION OR CONTRIBUTION (IN WHOLE OR IN PART) EITHER EXPRESSLY OR BY IMPLICATION. IF FOR ANY REASON OF THE FOREGOING PROVISIONS SHALL BE INEFFECTIVE, THE COMPANY'S LIABILITY FOR DAMAGES ARISING OUT OF ITS MANUFACTURE OR SALE OF ITS PRODUCTS OR PARTS, OR USE THEREOF, WHETHER SUCH LIABILITY IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, SHALL NOT IN ANY EVENT EXCEED THE FULL PURCHASE PRICE OF SUCH PRODUCTS AND PARTS THEREOF.

Any action against the Company based upon any liability or obligation arising hereunder any law applicable to the sale or its products or parts thereof, or the use thereof, must be commenced within two (2) years after the cause of such actions arises.

# Symbols

<p><b>2D CAD</b>  <b>3D CAD</b>  <b>2D &amp; 3D CAD</b></p>	<p>2D and 3D CAD data is available. CAD data can be downloaded from the Oriental Motor website (www.orientalmotor.com).</p>	<p> EN certified component. Indicates that TÜV Rheinland has certified that the product meets EN Standards.</p>
<p></p>	<p>UL recognized component.</p>	<p> EN certified component. Indicates that DEMKO has certified that the product meets EN Standards.</p>
<p>  </p>	<p>UL recognized component. Indicates that CSA has certified that the product meets UL Standards.</p>	<p> Component certified under the China Compulsory Certification System (CCC System).</p>
<p></p>	<p>CSA certified component. Indicates that UL has certified that the product meets CSA Standards.</p>	<p> Product of supplier's self-declaration of conformity based on Electrical Appliance and Material Safety Law.</p>
<p>  </p>	<p>UL and CSA certified component. Indicates that UL has certified that the product meets both UL and CSA Standards.</p>	<p> Component certified by Japan Electrical Safety &amp; Environment Technology Laboratories (JET) based on Electrical Appliance and Material Safety Law.</p>
<p></p>	<p>Product of supplier's self-declaration of conformity based on EU Standards.</p>	<p> Component certified by Japan Electrical Safety &amp; Environment Technology Laboratories (JET) based on the provisions in Section 2 of the Ministerial Ordinance for Electrical Appliance.</p>
<p></p>	<p>EN certified component. Indicates that VDE has certified that the product meets EN Standards.</p>	

## About Support for the RoHS Directive (2011/65/EU)

Products listed in the 2015/2016 General Catalog do not contain substances that exceed the regulation values in the RoHS Directive (2011/65/EU).

● Global Regulations & Standards/Management of Chemical Substances in Products → Page I-5